

Ref	Source	Meeting Date	Subject	Lead	Action	Proposed Completion Date	Status	Ongoing	Closed
860	NHS 24 Board	29.08.24	Procurement Strategy/Annual Report	Mr John Gebbie	Pick up items from Procurement Strategy for inclusion in the Annual Report.	June 2025	Ongoing. SAS Procurement Lead has been contacted to ensure that all items are covered within the Annual Report.	✓	
862	NHS 24 Board	29.08.24	Digital Contacts Reporting	Ms Ann-Marie Gallacher	Discuss reporting at Planning & Performance Committee at next meeting (November) and update to Board at next meeting thereafter (December)	December 2024	Complete. Propose closure. Verbal update given to Board in February 2025.		✓
865	NHS 24 Board	19.12.24	Review of NHS 24 Strategy	Ms Stephanie Phillips	The Board undertakes a review of the Strategy against progress of the CDP.	November 2025	Ongoing. Board Workshop session planned for September 2025 workshop to undertake a review of the Strategy. Completion date updated to November 2025.	✓	
866	NHS 24 Board	19.12.24	Corporate Performance Report	Board Secretariat	Digital Contacts Session to be added to the Board Workshop Workplan	February 2025	Ongoing. Included on Board Workshop Workplan.	✓	
868	NHS 24 Board	27.02.25	Patient Stories	Mr Andrew Moore	Review ability to call back international telephone numbers.	April 2025	Propose closure. Operational processes in place to manage call from temporary residents. The call back of international numbers is outwith the control of NHS 24. This lies with mobile service providers and contractual arrangements with customers.		✓
869	NHS 24 Board	27.02.25	Anti-Racism Action Plan	Ms Stephanie Phillips	Action Plan to be regularly evaluated and reviewed to ensure that ownership of actions remain clear and visible.	April 2025	Propose closure. Anti-racism plan approved and reviewed through EIRG. Progress will be reported through exisiting clinical and staff governance routes with oversight of progress through EIRG into Board.		✓
TOTAL								3	3