

NHS 24
BOARD MEETING
30 OCTOBER 2025
ITEM NO 10.2
FOR ASSURANCE

FINANCE PERFORMANCE REPORT – M06

Executive Sponsor:
John Gebbie, Director of Finance

Lead Officer/Author:
Neil Logan, Head of Financial Planning and Reporting

Action Required:
The NHS 24 Board is asked to take assurance from the M06 Finance Report which shows the financial position of NHS 24 for the period April to September 2025.

Key Points for the Board to consider:

- Underspend of £108k for Month 06 of financial year 2025/26.
- Total allocation anticipated to be £137.0m for 2025/26.
- Savings target is £4.9m for 2025/26 with £3.1m achieved by Month 06.

Governance process:
The finance report is produced for the EMT of NHS 24 prior to being reported to the Planning and Performance Committee and NHS 24 Board.

Strategic alignment and link to overarching NHS Scotland priorities and strategies:
This paper demonstrates how the NHS 24 is on track to meet its statutory financial goals.

Strategic alignment and link to Corporate Delivery Plan activity:
This paper demonstrates how the NHS 24 is on track to meet its statutory financial goals.

Key Risks:
There is a risk that not all anticipated allocations are received, however this is deemed small due to ongoing discussions with SGHSCD finance colleagues.

The Digital Transformation Programme is currently on target to be delivered on time. However, if there is any delay, there is a risk this will result in additional double running costs.

Financial Implications:
This paper details the financial position of NHS 24 and that it is on track towards its financial objectives for financial year 2025/26.

Equality and Diversity:
The services NHS 24 provide are in line with its operating plan which have all been assessed in line with the appropriate requirements in relation to equality and diversity.

FINANCE PERFORMANCE REPORT

Month 6

September 2025



Revenue Position

£0.11 underspend

Capital Expenditure

£0.13m

Efficiency Savings Achieved

£3.06m

Key Points

Financial Position

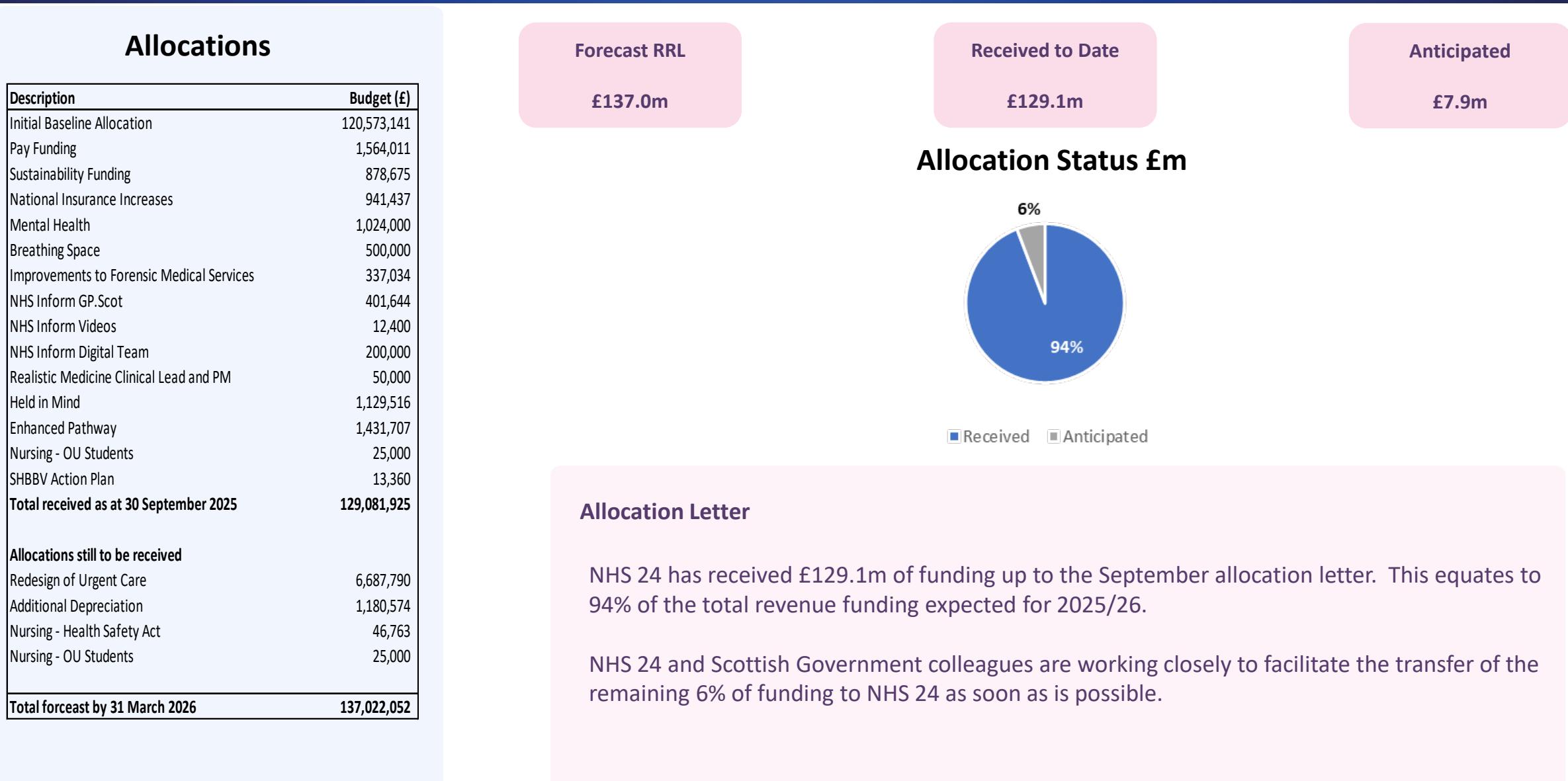
- Full year allocation in 2025/26 is forecast to be £137.0m
- NHS 24 is showing a slight underspend of £108k for Month 6 of financial year 2025/26.
- The financial outlook for NHS Scotland is expected to remain extremely challenging in 2025/26.

Capital Expenditure

- The Capital Formula Allocation of £0.282m has been received in the September allocation letter, which is a slight increase on previous years.
- In addition, funding has been secured from Scottish Government to cover the work in Cardonald Phase 2.

Efficiency Savings

- The efficiency target for 2025/26 is £4.9m of which £3.1m is recurring savings.
- A total of £1.5m in-year recurring savings have been taken through the appropriate channels to date and taken to savings.
- A further £1.56m of non-recurring savings have been identified and taken to savings as of Month 6.



Month 6 Financial Position

Pay **£0.00m breakeven**

Non Pay **£0.11m underspend**

Efficiency Savings **£0.00m breakeven**

Key Points

- Most Directorates in NHS 24 have a level of vacancy within their area. A vacancy factor target has been issued to Directorates where there are vacancies, resulting in a breakeven pay position.
- For M6, the non pay costs are closely following the budget assigned to each Directorate.
- £3.06m of savings have been achieved to date this financial year. Savings are being achieved in accordance with budgetary expectations, therefore currently showing a breakeven position.

Financial position as at 30 September 2025

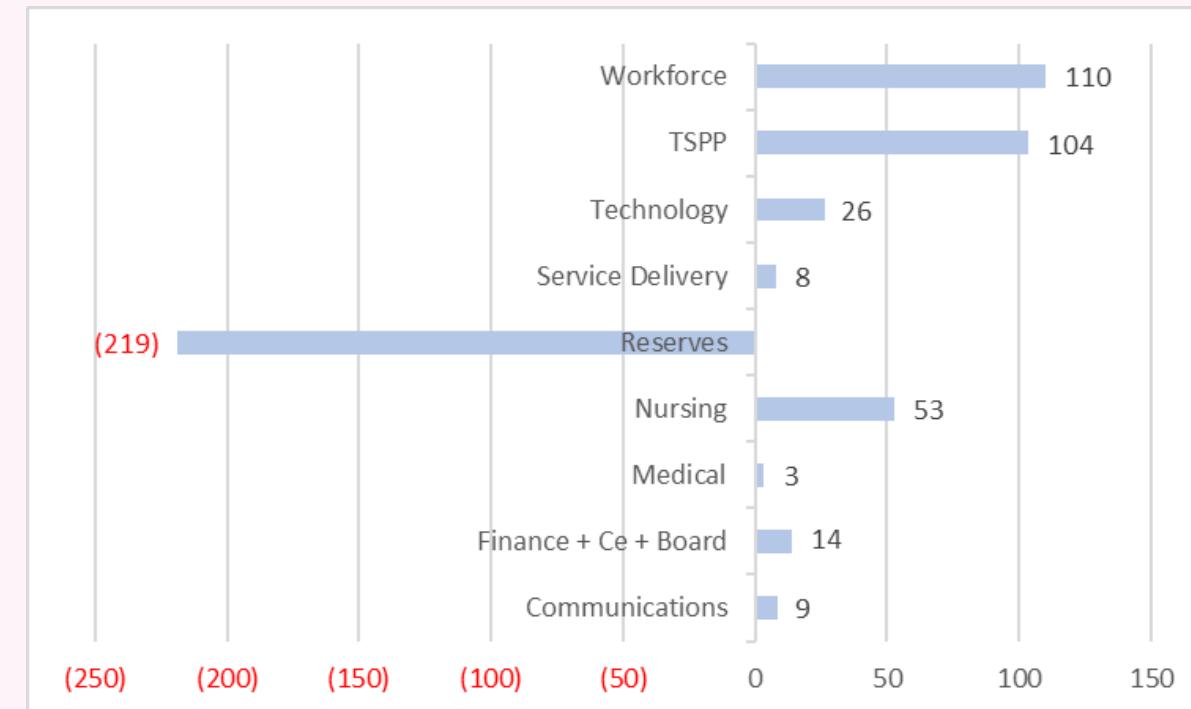
Type	Annual Budget (£m)	YTD Budget (£m)	YTD Actual (£m)	YTD Variance (£m)
SG Income	137.02	69.03	69.03	0.00
Pay	112.26	53.93	53.93	(0.00)
Non Pay	25.53	15.10	14.99	0.11
Efficiencies	(0.77)	0.00	0.00	0.00
Total	0.00	0.00	0.11	0.11

Financial Position Per Directorate

Main Points

- The graph shows the year-to-date variances per directorate for financial year 2025/26 with a small underspend overall.
- There are a number of vacancies across directorates, attributing to them being underspent. Meanwhile others are underspent due to non pay favourable variances. Efficiency plans are still to be actioned in some of these areas.
- The Reserves Directorate holds the savings target balance which is showing as an overspend until allocated out to Directorates. This is partially offset by any budgets that relate to efficiency savings that are held in reserves, which will be actioned once they pass the Sustainability & Values group for approval.

Year to Date (April 25 – September 25) Variances Per Directorate (£000)

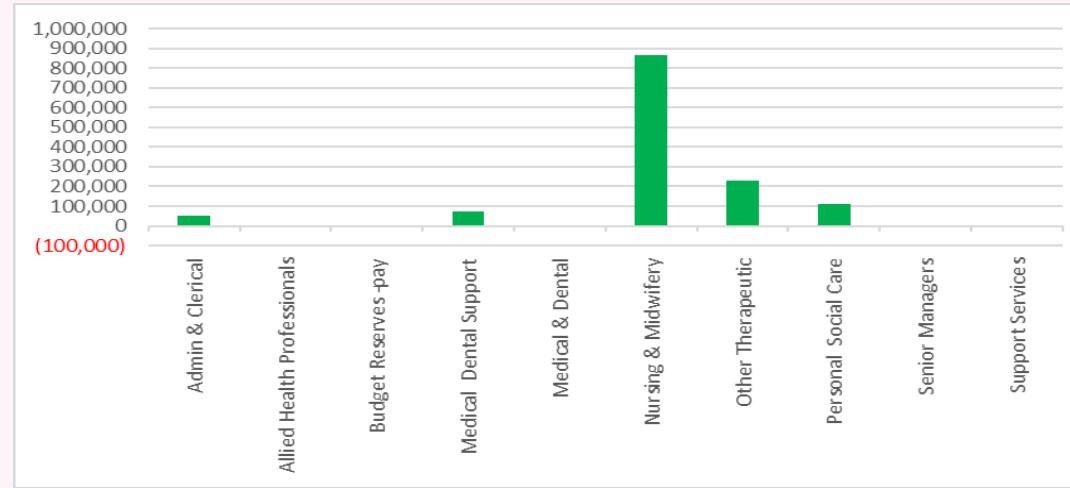


Cost Analysis

PAY

- Total 2025/26 pay budget is £112.26m. The year to date budget is £53.9m with actual spend of £53.9m, providing a breakeven position.
- The graph shows the variance per category before vacancy factor is applied. The majority of savings have come from the Nursing & Midwifery staff category as NHS 24 recruited up to full establishment.
- The variances shown in the graph have been offset by vacancy factor of £1.1m.

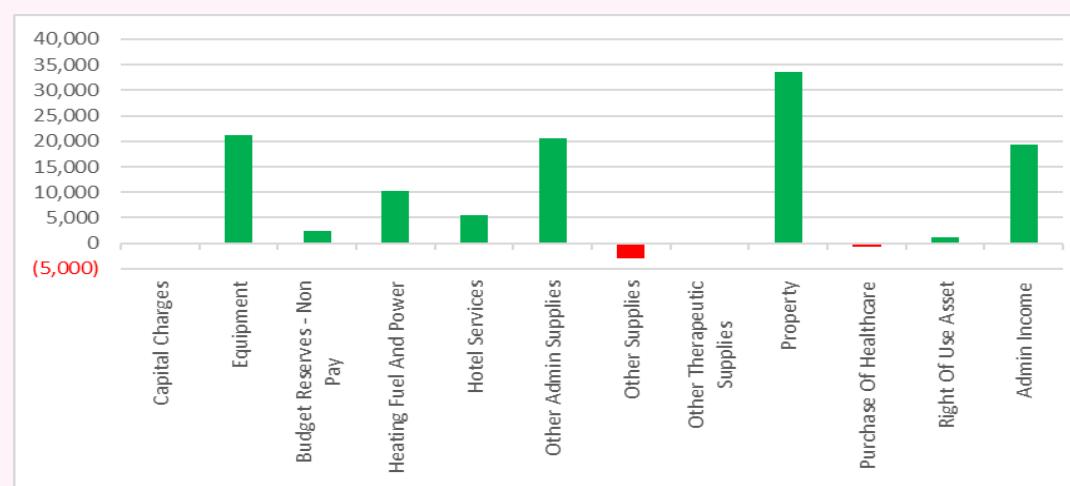
Year to Date Pay Variances Per Staffing Category



NON PAY

- Total 2025/26 non pay budget is £25.53m. The year to date budget is £15.10m with actual spend of £14.99m, providing a slight underspend of £0.11m.
- Most non pay categories are progressing in line with budget.

Year to Date Non Pay Variances Per Category



EFFICIENCY TARGETS

In order to break-even in 2025/26, NHS 24 are required to make savings of £4.6m. An additional £0.3m was added to the target as a result of a shortfall in National Insurance funding

PROGRESS AGAINST TARGETS

To Month 6, £1.5m of recurring savings have been achieved. The remainder of the recurring savings have been identified and will be released, once they have gone through the S&V group.

Progress towards non recurring savings will continue to be closely tracked throughout the year.

	Current Year Effect (CYE)	Full Year Effect (FYE)
Target		
Additional Target - National Insurance		
Total Target	(4,559,588)	(2,727,990)
	(336,195)	(336,195)
	(4,895,783)	(3,064,185)
Achieved		
Estates Security	63,600	63,600
Regional Planning Team Income	11,000	11,000
Internal Audit Days Reduction	17,000	17,000
Learn More 24 Cessation	41,000	41,000
Risk & Resilience Restructure	27,808	27,808
Establishment Control	200,000	200,000
Thrive App	15,525	0
Nursing & Care Restructure	150,000	150,000
Mobile Phone Reductions	9,000	9,000
Advertising	20,000	20,000
Estates Reduction	431,333	748,000
Virtual Queue	100,000	100,000
Service Desk	403,620	403,620
Stationery	18,939	18,939
Sustainability and Value's Group	7,800	7,800
In Year One-Off Gains	523,592	0
Vacancy Factor	1,018,396	0
Total Achieved	3,058,613	1,817,767
Issued to Directorates		
Vacancy Factor	1,069,048	0
Anticipated		
Service Desk	176,635	638,470
Managed Print	10,000	10,000
CLI Retrieval	50,000	50,000
Travel	83,291	83,291
RPI on MSC Savings	132,000	132,000
Plans in Delevopment	316,196	332,657
Total Anticipated	768,122	1,246,418
(Under)/Over Achievement of Savings	0	0

PROGRESS AGAINST EFFICIENCY TARGETS

