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BOARD DRAFT RAL

18 December 2025

ITEM 04a

Ref	Source	Meeting Date	Subject	Lead	Action	Proposed Completion Date	Status	Ongoing	Close
866	NHS 24 Board	19.12.24	Corporate Performance Report	Board Secretariat	Digital Contacts Session to be added to the Board Workshop Workplan.	26 February 2026	Included on Board Workshop Workplan for 29 January 2026 Workshop session (post DTP implementation).	✓	
874	NHS 24 Board	19.06.25	Joint Collaboration Board	Dr Hepburn	Review governance to determine any additional requirements.	26 February 2026	A paper will be presented to PPC in February 2026 regarding the SAS Collaboration.	✓	
877	NHS 24 Board	28.08.25	Patient Experience and User Feedback Annual Report	Mr Patrick Rafferty	Report to be updated and presented to CGC in November, prior to approval at December Board meeting.	18 December 2025	Complete. Propose closure. Report presented to CGC on 6 November 2025, and included on agenda for Board meeting 18 December 2025, for final approval.		✓
878	NHS 24 Board	30.10.25	Staff Governance Committee Staff Absence Deep Dive/Workshop Session	Dr Hepburn	Staff Governance Committee to undertake workshop/deep dive session on absence and report back to Board on completion.	26 February 2026	Deep dive session for SGC confirmed for 22 January 2026.	✓	
879	NHS 24 Board	30.10.25	Virtual/In Person Meetings Research Workshop Session	Mrs Mathew/Ms Macintyre	Arrange suitable time for Ms Macintyre to provide overview of recent research at future Board Workshop session.	30 April 2026	Ms Macintyre scheduled to provide overview of research at Board Workshop session on 26 March 2026. Included on Board Workplan.	✓	

TOTAL 4 1

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Open Actions